

Healthcare Case Study

Aultman Hospital

“We are very pleased with the Accounts Payable Solution that ImageSoft provided. They listened carefully to our needs and requirements and used their expertise to deliver a system that saves us a tremendous amount of time and resources.”

— **Amy Ollis**, Manager of AP Department, *Aultman Hospital*

Departments

- Financial
- Accounts Payable

Hospital Facts

682 beds

530 physicians

5,000 employees

Their Success

- Streamlined processes in the Accounts Payable department.
- Increased volume of invoices processed without staff increases.
- Integrated with existing Lawson Financials package.
- Allowed for instant and simultaneous access to documents by authorized parties throughout the entire facility.

Their Challenge

- Improve the paper flow process within the AP department.
- Eliminate the need to copy, route and manually file all accounts payable documentation.
- Integrate seamlessly with Lawson Financials line-of-business application.
- Partner with a technology company that understands healthcare applications and business processes and can recommend the best solution.

Their Story

Since 1892, Aultman Hospital has provided high quality healthcare services. Located in Canton, Ohio, Aultman is the city's second largest employer.

Before working with ImageSoft, seven full-time employees in the hospital's financial department manually processed over 30,000 accounts payable documents each week, including vendor invoices and packing slips. In the event of a discrepancy or question, documents would be copied, notes attached and routed for follow up through inter-office mail. This delay added weeks to the payment process.

