



Dear ImageSoft,

I would like to take a few minutes to compliment you and your staff for the outstanding job ImageSoft has done for HealthCore.

Over the course of our business relationship, ImageSoft has proven to be highly professional, dependable, and reliable. They have listened carefully to our needs and used their experience to design and deliver a system that has allowed us to reallocate our valuable resources, streamline our document flow, and create a concise disaster recovery plan. In addition, the ImageSoft solution has had a positive effect on our Days Sales Outstanding and assisted HealthCore in meeting our regulatory obligations.

An added benefit is that this system has elevated the morale of our staff – what were once tedious tasks have become interesting, challenging and gratifying.

I can honestly state that the decision to work with ImageSoft is the best business decision that I have made in my 15 years with HealthCore.

I would not hesitate to recommend ImageSoft to any company that is seeking a strong partner to assist with their content/document management and workflow process engineering needs.

Sincerely,
Steve Serra
Vice President - Operations
HealthCore