

What's all the Fuss? (About Mobile Technology)

Presenter: Terry Chaudhuri



Top 3 IT Trends in Government

1. Cloud & Virtualization



2. Cyber Security



3. Mobile Computing



Did You Know?



- World population: 7 billion.
Mobile subscriptions: 6 billion.
That's 87%!
- 45% of American adults own a smartphone
- 55-64 year olds and retirees are in the top 5 fastest growing segments for smartphones
- 90% of all text messages are read within 10 minutes.

Fun Facts?



- 2013 will be the year when mobile-connected devices will exceed the world's population
- The Mobile App Economy has created nearly 500,000 jobs in the US
- 84% of cell phone owners say they could not go a single day without their device
- 50% of Americans sleep with their phone next to them
- Two-thirds of the mobile phones users are using the backlight of their phone as a flash light
- There are now more people on earth that have access to a mobile phone, than have access to a toothbrush



Mobile Computing

Mobile Computing is not just a trend.



...it's a reality!

Digital Strategy

A new digital strategy is under way within the U.S. government, with agencies looking to put an increased focus on mobile computing – starting with the back-end data infrastructure.

The strategy will focus less on acquiring the newest gadget and instead prioritize setting up a platform from which the transition is less reliant on the popular device flavor of the week.

Federal Computer Week

Mobile Strategy

- Platform Uniformity
 - Data Accessibility
 - Upgrading Platforms (Legacy Applications)
 - Industry Standard Protocols
 - Constituency Access Portal



- Security
 - Firewall
 - Web Server
 - Encrypted VPN Tunnel



- Bring Your Own Device (BYOD)
 - End user provides their own device
 - Already know how to use it



- Support Considerations

Accessibility

- Immediate Real-time Access
- No Geographical Restrictions
- If you have your device with you. You have your data with you!



Productivity Benefits



- More access and faster access leads to more getting done
- Optimize Time – access when away from their desk, less travel needs, can work from home or plane, ac.

Adoption Benefits

- People already know how to use their device and are more apt to access data when they are on a comfortable device
- Convenience & Flexibility



Infrastructure Benefits



- Improved Security – data stays inside the managed system (offline copies & paper are security concerns)
- Traceability – no break in audit trail (external documents are hard to track)
- **Mobile data costs less to access**



Mobile Integrations for OnBase

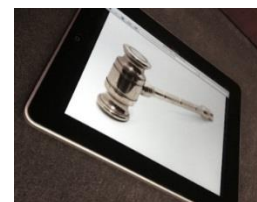
- iPad
- iPhone
- Android
- Blackberry
- Windows Phone
- Surface



Demo



- **Police Officer** - access data and send information to the Prosecutor's Office
- **Judge** - review and sign documents



- **End User** - Submit an eForm and interact with workflow
- **Constituent** - can access a requested document from their phone

